

THE Hospiteer

All for One and One for All
February 2010

*Love Light Tree
season giving
rebounds in '09*

DESPITE difficult economic times for many families around the state and nation, the 26th annual Love Light Tree fundraising campaign came out ahead of past years, collecting a total of \$73,983.49.

The total is almost \$7,500 more than during the 2008 season when the recession hit, and a little over \$1,000 more than in 2007, which had been our best year prior to 2009.

The names of all of our wonderful volunteers who collected donations between Thanksgiving and Christmas at the trees at the Charleston Town Center are listed on page 5 of this edition of The Hospiteer.

Thanks again to everyone who made this Love Light Tree season so successful and we look forward to doing it all again next year! ❖

TIDEWATER

The 5th Annual
Tidewater Grill

Grill **SAVE THE DATE!**
& HospiceCare Dinner Gala will be **TUESDAY, APRIL 20th!!!** This year's event promises to be an extraordinary one as Chef Jack is planning a very unique feast! Call the restaurant today to make your reservations as seating will be limited, (304) 345-2620. ❖

'Success is to be measured not so much by the position that one has reached in life as by the obstacles which he has overcome while trying to succeed.'

— Booker T. Washington, 1856-1915



VIP Gala revs up auto show

HUNDREDS of guests from around the state came out last month to enjoy the annual VIP Charity Gala sponsored by the WV Automobile and Truck Dealers Association to benefit HospiceCare. The event Jan. 28 helped kick off MotorTrend's 2010 WV Intl. Auto Show at the Civic Center that weekend. Thanks to the tremendous effort of HospiceCare Board Member **Ruth Lemmon** (*inset*), her staff at the WVATDA, and all of the fabulous guests — including **Gov. Joe** and **First Lady Gayle Manchin** — the gala event raised \$5,500 to benefit hospice patients and their families. Volunteering at the registration table were: architect **John Harris**; Development Director **Jim Wilkerson** and board member **Rich Bishoff**, pictured with the Gazette-Mail society page photographer, **Lucy Mellert**; Executive Director **Larry Robertson**, his wife, **Sheree**, and John's wife, **Cathryn Harris**; and board member **Joy Kleeman** and her husband, **Ken**. (Not pictured, Finance Director **Mike Morris** and Development Associate **Jeff Sikorovsky**.) Here's to doing it all again next year! A highlight from this year's show was this Dale Earnhardt Jr. custom Chevrolet Comaro (*top*). ❖

VOLUNTEER HOLIDAY LUNCHEON





Happy Birthdays!

February

Debbie O'Bryan	...	2
Annette Gall	...	2
Penny Cole	...	4
Lillian Shaffer	...	4
Linda Ball	...	5
Rochelle Carter	...	7
Kenneth Dodrill	...	7
Janet Metz	...	7
Heather Casdorph	...	8
Melissa Morgan	...	8
Cara Dials	...	12
Cheryl Harper	...	13
Jeff Sikorovsky	...	14
Larry McNeely	...	16
Brian Rumberg	...	16
Debra Montague	...	18
Viola Linville	...	18
Brenda Fortune	...	19
Rhonda Carrow	...	19
Eric Starcher	...	24
Edith Kirk	...	25
Kimberly Gilkeson	...	26

Welcome Aboard!!!

Brenda Gunter, CNA
Lewisburg

Rhonda Carrow
Housekeeper - HHH

Pamela Gibson
Dietary Asst./Cook - HHH

Kara Hammack, RN
Patrick Street

Rita Bailey
Social Worker - HHH

Jennifer Kennedy, CNA
Patrick Street

Annette Gall
Dietician (Per Diem) - HHH

Bethany Prather, LPNCC
Patrick Street

ODDS & ENDS



Jim foiled again as he turns 50!!!

The term, "Put on a happy face," had all sorts of new meaning when **Jim Wilkerson** arrived at work on Tuesday Jan. 12 to discover his office wrapped in aluminum foil and dozens of look-alikes roaming the halls at the Main Office in honor of his 50th birthday. The ever clever **Becky Thomson** used eight rolls of foil to literally brighten up Jim's office, but avoided his wrath as he had no clue all day who did it. In addition to a wonderfully creepy half chocolate cake-half white cake with rasberry filling in the shape of a "50" from **Walt Hammock** up in the Hubbard House kitchen, there were a dozen or so oversized golf ball tee signs with Jim's face scattered about the parking lot to greet him when he arrived at work, thanks to his sister **Cindy Hannah**.



Heart Healthy Day Tuesday, Feb. 9

The Kanawha County Ambulance Authority and Coventry Health Care (Carelink) will be at the Patrick Street Office from 9-11 am Tuesday, Feb. 9th. Stop by and have your blood pressure checked, your glucose level tested and receive some free giveaways. Also, **Vicki Lynn-Holbein** will be available to answer your questions regarding your insurance coverage. Don't forget there will be a door prize so make sure you register! Please feel free to contact the HR Department before then if you have any questions regarding your health insurance coverage. ❖

KEEPING US LINKED TOGETHER

IT Team completes major upgrade after year of big changes

By Vickie Powell
Performance Improvement Director

THANKS BUNCHES to the IT Team for completing such a *massive* and *complex* update of the server last month to seamlessly integrate almost 100 laptops that help our staff stay connected.

During the process they had to keep the system running for 8 hours at one point, had to touch each laptop at least 3 times with different command processes, call the software vendor with questions and troubleshooting, and of course have a way to keep everything straight. To Finance/IT Director **Mike Morris** (inset), thanks for your leadership and communication. To IT Systems Specialist **Tanya Spade** (seated), thanks for your organizational skills and ability to get it set up systematically to keep confusion at a minimum. And to IT Systems Specialist **Jonathan Harrison** (standing), thanks for your ability to work steady and consistently to get 'er done.

Good job, IT!

The purpose of the upgrade was mostly to meet newly changed billing requirements, with some minor enhancements and fixes in some other areas. The changes for most of the staff will be TRANSPARENT — i.e. it'll look like we didn't do anything.

The IT Department also deserves our praise and recognition for its work over the past year to not only pack up, move and update our computing and phone systems from Dunbar to Charleston, but to integrate it with the Hubbard Hospice House, our satellite offices in Madison and Summersville, the new Lewisburg Office, as well as our new Adult Day Care in Kanawha City.

The following is a list of other goals the IT Team has met in the past year or is working on presently, in addition to their everyday activities responding to desperate calls for help:

- Electronic door locks, security system admin



building

- video conferencing;
- Imaging server to capture scanned documents — capturing documents, working with staff for overall agency deployment;
- Install new active directory, vpn and firewall;
- Migrate to exchange server 2003;
- Wireless network Hubbard Hospice House for patients and families;
- Capture time electronically for laptop users – 2010 developing secure connection for accessibility;
- Implement pocket scanners for electronic capturing of patient insurance information – training assessment staff for utilization;
- Issue pc tablets to accessing nurses and develop electronic capture of patient signatures – 2010;
- Explore wireless cell cards for assessment nurses;
- Citrix server upgrade and expansion – 2010;
- Migrate to current version of Mas90 – 2010;
- Prescription – evaluating software for physicians;
- Webex utilization – completed allowing for meetings between locations electronically;
- Evaluate network infrastructure for possible future expansions/upgrades;
- Explore migration from Microsoft Office to Open Office no charge licensed software;
- Electronic scanning and instant deposit of incoming checks with udeposit system. ❖


THANK YOU LOVE LIGHT TREE VOLUNTEERS!

Sandra & Jerry Alderson
Ramona Allen-Ramsey
Sue Allen-Ramsey
Bill & Bessie Anderson
Jessica Angle
Betty Arthur
Barbara Ashley
Crissy Asseff
Janice & Ray Bail
Anna Bailey
Tom & Glenna Bailey
Janice & Phil Balderson
Nancy Barna
Jennifer Belcher
Imogene Bennington
Diann Berry
Carol Birch
Keri Blankenship
Dick & Phyllis Blankenship
Janelle Bolland
Kathryn Bone
Mildred Booker
Alice Booth
Alan Borstein
Judy Bostian
John & Sandra Bowles
Karen Bowyer
Dick Bradford
Randi Brooks
Barbara Brown
Sharon Buckley
Susie Burdette
Pam Cain
Mary Cannetti
Judy Carnefix
Eva Cassis
Paul Casto
Bill & Fran Casto
Marian Cavender
Tammy Chancey
Dave Chenoweth
Blanch Chevalier
Louise Christensen
Larry Clark
Paula Clay
William Clayborn
Marlene Clendenin
Beth Conlin
Jim & Jewell Cook
Ellen Ann & Sarah Cooney
Susan Cooper
Nicole Cottrell
Carolyn Courtney
Heather Cox
Therese Cox
Harvey Creasey
Marie & Bob Crowder
Jarve Currence
Adola Danesi
Hal Darnold
Kay Davis
Drema Davis
Penny Dawson

Andy Deer
Brenda & Dwayne Dierkes
Stella & Luster Doughty
Glenna Drennen
Debbie Dunbar
Marsha Duncan
Joann Dupay
Bob & Pat Elkins
Connie & Dale Elswick
Donna & Donald Estep
Bev Farmer
Sharon Fields
Pam Fisher
Diane Fleck
Emily Fleming
Mary Fletcher
Patty & Bill Frame
Donna Francisco
Charli Fulton
Cheryl Garnes
Barbara Gessner
Vivian Ghiz
Irene Ghiz
June Goff
Barbara & Lauren Goff
Sheila Good
Bill Grealis
Mike Gregg
Robert & Mary Griffith
Judi & Talia Grimmitt
Carr Grubb
Jean Haid
Marietta Hale
Jo Hamrick
George & Barbara Hanna
Doris Harrah
Larry & Margie Harris
Carol Hartley
Elaine Haynes
Jean Hicks
Margi High
Nancy Hill
Brenda Hoover
Dan & Pat Hose
Beverly & Essa Howard
Dr. George Howard
Patsy Hume
Suzie Humphreys
Carol Hundley
John Hunneshagen
Barbara Hunt
Barbara Hutchinson-Smith
Fay Jack
Sandy James
John Jarrett
Valerie Jividen
Betty Jo Johnson
Morgan Johnson
Karen Jones
Judy Keller
Amber Kelley
Chery & Bruce Kelly
Wayne Kersey

Janice King
David, Marilyn & Melanie Knighton
Dave & Barbara Koontz
Kathy Kruk
Beth Lazear
Missy Lazear
Helen Lee
Lara Legg
Janice Lessley
Rebecca Lippitt
Stephanie Long
Virginia Lytton
Lura & Scotty Malcolm
Nancy Martin
Lou Maxson
Lou Maxson
Susan Striat & Stuart May
Trudy Maynard
Margo Maynor
Melissa & Kenneth
McClanahan
Alexis McCormick
Phyllis McCutcheon
Sarah McGriff
Susan McIntyre
Lloyd & Patti McIntyre II
Kathy McKinley
Janet McKown
Ann Mcomas
April Means
Peggy Melton
Betty Melton
Suzanne Meyer
Pat Miller
Louise Mondy
Pamm Moore-Haley
Sophia Morgan
Archie Morris
Don & Marilyn Morton
Norma & Raymond Newbrough
Patty & Guy Null
Terry Ofiesh
Linda Osborne
CT Pantuso
Suzanne Patterson
David & Delores Paul
Ed Pauley
Tammy Perry
Allegra Pettry
Edna Pickens
Edna Pickens
Drema Pierson
Betty & Roland Price
Mary Purdy
Jessica Randolph
JoAnn & Samantha Ranson
Jane Rasak
Lucky & Lee Ray
Bill & Betty Reading
The Rev. Charles Rhodes
Charlotte Richardson
Roberta Richmond
Ike & Snooky Riley

Sarah Roach
Helen Robinson
Diane Rogers
Bill Rogers
Lolly Rose
Donnie & Jan Rucker
Beth Rutledge
Mike & Sue Scipio
Fr. Olof & Eva Scott
Teresa Sexton
Betty & Tony Shiltz
Mary Sigmon
Mary Sigmon
Helen Singleton
Stephanie Slater
Renie Slater
Tony Smedley
Doyle & Carolyn Smith
Ruth Smith
Barbara Smith
Wilma Smith
Cindy Smith
Phil Smith
Gary Smith
Pamela Snead
Sharon & Sabrina Snead
Julian Sockman
Tom & Vicky Sporck
Anita & Bala Sridharan
Mary Stout
Sharon Strand
Jan & Bob Strobe
Steve Summers
Emma Lou Swanson
Martha & Matthew Taylor
Greg & Kim Thieman
Jo Thomas
Edna Thomas
Jim Tinchler
Diana Titta
Nancy Trotter
Nancy Trotter
Mary Ann Tucker
Cindy Tucker
Rosalie Ventisanos
Betty Warner
Rosemary Wasemann
Curtis Wasner
Judy Whipkey
Betsy White
Karen White
Barbara Wilgosz
Tom & Sandra Wilkerson
Don Wilson
Tom & Jan Winnell
Brantley Withrow
Lucy & Curtis Withrow
Peggy Wolfe
Francis & Mark Wolford
Samuel & Linda Wood
Gwynn Woods
Betty & Curt Woods
Joyce Zinn

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 ♦ CNA meeting, 8:30 a.m., Charleston ♦ Orientation Day, 8:30 a.m., Charleston	2 ♦ Grief Recovery Support Group, 6-8 p.m., Charleston GROUNDHOG'S DAY	3 ♦ IDT Blue Team, 8:30 a.m., Charleston	4	5 ♦ 12th Annual HospiceCare-CTC Tennis Tournament, Starts, 4 p.m.	6 ♦ 12th Annual HospiceCare-CTC Tennis Tournament, Charleston Tennis Club, all day.
7 ♦ 12th Annual HospiceCare-CTC Tennis Tournament, Charleston Tennis Club, 9 a.m. - 3 p.m.	8 ♦ CNA meeting, 8:30 a.m., Charleston ♦ Nurses meeting, 5:30 p.m., HHH	9 ♦ Nurses meeting, 8:40 a.m., Charleston ♦ Heart Healthy Day, 9 a.m. to Noon, Charleston ♦ Grief Recovery Support Group, 6-8 p.m., Charleston	10 ♦ IDT Green Team, 8:30 a.m., Charleston	11 ♦ Education Summit, 10 a.m. - Noon, Charleston	12	13
14 BE MINE! VALENTINE'S DAY	15 ♦ CNA meeting, 8:30 a.m., Charleston; 5:30 p.m., HHH PRESIDENT'S DAY	16 ♦ Grief Recovery Support Group, 6-8 p.m., Charleston	17 ♦ IDT Blue Team, 8:30 a.m., Charleston ASH WEDNESDAY	18 ♦ Finance/Personnel/Audit Committee, 8:30 a.m., Charleston	19	20
21	22 ♦ CNA meeting, 8:30 a.m., Charleston WASHINGTON'S BIRTHDAY	23 ♦ Grief Recovery Support Group, 6-8 p.m., Charleston	24 ♦ IDT Green Team, 8:30 a.m., Charleston	25	26	27



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