

# THE Hospiteer

All for One and One for All  
June 2008

## Hot chili in the city

### Smoke on the Water makes huge splash back on The Boulevard

HospiceCare would like to thank everyone who helped make the 10th Annual Smoke on the Water Chili Cook-Off such a blazing-hot success. The day-long event not only helped kick off FestivALL in Charleston, but raised a record \$8,000-plus (as well as invaluable public awareness and good will) for programs and services that benefit hospice patients and their families.



Special thanks goes to the members of the Smoke on the Water Chili Cook-Off Committee for making the 10th year so special not only for us, but for the 75 chili cooks (another record) who showed up for the competition. Another big "Thank you!" goes to the more than 60 HospiceCare staff and volunteers who donated



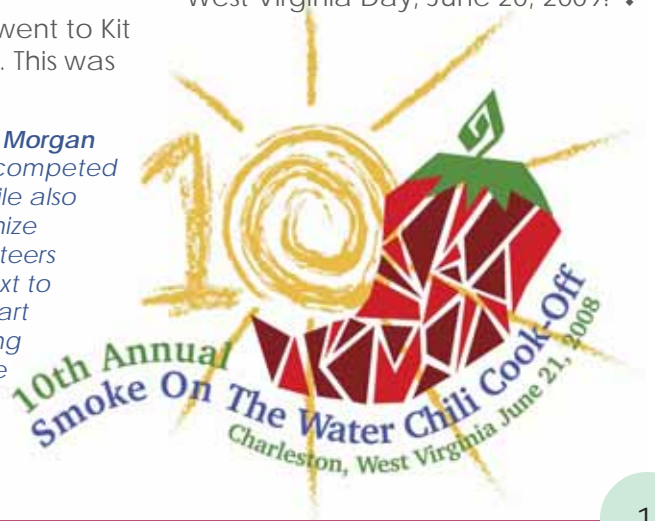
More than 60 HospiceCare staff and volunteers and their families helped sell water and chili sample tickets, serve chili, and hand out carnival beads to several thousand visitors to the Boulevard Saturday June 21. Above, volunteer **Jean Hicks**, Bereavement Counselor **George Cantees**, volunteer **Jane Rasak**, Development Director **Jim Wilkerson**, nurse **Jill Vigliotti**, Hubbard House Administrator **Mary Kathren Robinson**, and Assistant Administrator **Chris Zinn** mug for the camera. For more photos, see pages 4-5.

their time and energy to make the event a success. It was also wonderful to be part of FestivALL, the 10-day showcase of arts and culture occurring at various locations around the city.

The top prize of \$7,500 went to Kit Hoff of Columbus, Ohio. This was

Volunteer Director **Jewell Morgan** and volunteer **Jim Cook** competed in this year's cook-off, while also finding time to help organize a few HospiceCare volunteers serving chili in the tent next to theirs. Jewell also spent part of the week prior preparing 20 gallons of HospiceCare People's Choice chili, using a basic version of her competition chili.

her third year winning the top award. Charlie Counts of St. Albans won the raffle for the widescreen HDTV. We're looking forward to doing it all again next year, with the event tentatively scheduled for West Virginia Day, June 20, 2009! ❖



*It's only when we truly know and understand that we have a limited time on earth — and that we have no way of knowing when our time is up, we will then begin to live each day to the fullest, as if it was the only one we had.*

— Elizabeth Kubler-Ross

# HUBBARD HOUSE HAPPENINGS



## Hubbard House enjoyed spring amid blossoms

By **Mary Kathren Robinson**  
Hubbard House Administrator

Spring is a busy time at the Hubbard House. We have so many gardens that always need a lot of hard work to maintain the beauty for our patients and families to enjoy. Our hospice house volunteers have been like little elves silently appearing and taking on each garden.

Thank you **Becky Griffith, Kitty Baughan Cole, Sam Kitching, Steve Chionsini, Myra Dolan, Bill Moyers, Pat and Jim Brammer, Joyce Bodine, Madison Garden Club** and hospice house staff for generously donating your time and hard work! Also, the **Madison Garden Club** returned June 7 to donate and plant roses in the front north garden.

### ***The Halls Are Alive with the Sound of Music***

**Myra Dolin**, our volunteer music coordinator, has been busy scheduling special music for our



patients and families to enjoy. This spring we enjoyed music from the **Kanawha Kordsmen, Clendenin Nazarene Ladies Ministry** and **Appalachian Rounders**.

### ***Our compliments to the chef!***

Our dietary staff has worked with a skeleton crew this past spring due to illness. A very special thank you to **Teresa, Walt and Carol** in our Dietary Dept. who have worked very hard working extra hours to make sure patients, families, and staff never missed a meal.



We also want to welcome back Dietary Supervisor **Terri Rosenfeld**, who was able to return to work. She was surely missed!

There is also another reason to celebrate our fine dietary staff. Results from Hubbard Hospice House Satisfaction Surveys indicate a remarkable improvement in patient food

satisfaction surveys from 2006-07.

In 2006, surveys indicated that patients rated breakfast: Excellent, 45%; Good, 48%; Fair, 5%; and Poor, 0%. The same surveys rated lunch and dinner options as: Excellent, 44%; Good, 40%; Fair, 13%; and Poor, 3%.

Breakfast ratings improved from 57% Excellent, 38% Good, and 5% Fair (0% Poor) in the first quarter of 2007, to 76% Excellent and 24% Good (0% Fair or Poor) in the last quarter of 2007.

Lunch and dinner ratings improved from 57% Excellent, 38% Good, 4% Fair (0% Poor) in the first quarter of 2007, to 75% Excellent and 25% Good (0% Fair or Poor) in the last quarter of 2007.

Kudos to Terri for her great work pulling her dietary team together over the year. To turn 44% scores to 75% scores is no easy feat — practically doubling the Excellent ratings from the year before. Bon appetit!



# Happy Birthdays!

## July

Rita Robinson . . . .	1
Amanda Rhodes . . .	7
Judy Dunnett . . . .	9
Deanna Berry . . . .	9
Teresa Phillips . . . .	10
Mylissa Smith . . . .	11
Pete Thompson . . . .	13
Debbie Withrow . . .	15
Carol Nottingham . .	15
Connie Boggs . . . .	16
Kendra Prine . . . .	17
Sharon Erby . . . .	19
Denise Riley . . . .	24
Dana Sullivan . . . .	24
Linda Ross . . . .	26
Carol Evans . . . .	29
Freda Thomas . . . .	29
Linda Cooper . . . .	30

### Welcome Aboard!!!

**Frances Carter, CNA**

Per Diem, Dunbar

**Bysha Terry, CNA**

Hubbard House

## FREE

### Health Screening!!!

for all Mountain State Blue Cross-Blue Shield members! HealthPLACE on the move, 7:30 - 10:30am, Tuesday, July 15 Dunbar Office.

Contact Stephanie Rogers in the HR Department to schedule an appointment.

(APPOINTMENT REQUIRED!)

## ODDS & ENDS



### No more workin' 9-to-5 for Andy

HospiceCare staff members offered words of thanks and parting gifts, along with a little cake and ice cream, to Controller **Andy Smolder** at a retirement party in his honor June 27 at the Dunbar Office. Also attending the farewell gathering was Andy's wife, **Dene**, who is happy to have him home to help out around the house with a few projects. Andy's career spanned 35 years in various administrative and financial roles, the last 10 of which were with HospiceCare where he



served as Finance Director and Controller. Executive Director **Larry Robertson** praised Andy for his diligence and accuracy in preparing the HospiceCare financial statements for the past ten years noting: "Andy kept our books and records with such perfection that our external auditors were never able to uncover any glaring errors or weaknesses in our accounting internal control procedures. Andy will be missed but I know that he is looking forward to spending time with his wife and grandchildren. He has truly earned his retirement." Andy said he plans to spend most of his time with Dene and their fearless "watchpuppy," Heather, at their home in Scott Depot, while also finding time for "adventuresome travel."

### Reimbursement up 8 cents a mile

The IRS announced in June that effective July 1st, it was raising the allowance for mileage reimbursement eight cents from \$.505 to \$.585, an increase of 15.84%. The HospiceCare Board of Directors recently approved a motion to reimburse employees for the use of their personal vehicles at the "current" IRS mileage rate. Accordingly, effective with the first full payday in July (July 25th) all mileage will be reimbursed at 58.5 cents per mile. The impact on the HospiceCare budget for the remaining six months of 2008 is estimated at \$65,000. Hopefully this increase will *soften* a little the impact of paying \$4 a gallon for gasoline. Thanks for all that you do for HospiceCare and our patients. — LER

# 10TH ANNUAL SMOKE ON THE WATER



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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	<b>July</b>					
6	7 ♦ CNA meeting, 8:30 a.m., Dunbar ♦ Orientation Day, 8:30 a.m., Dunbar	8 ♦ Nurses meeting, 8:40 a.m., Dunbar ♦ Grief Recovery Support Group, 6-8 p.m., Dunbar	9 ♦ IDT Blue Team, 8:30 a.m., Dunbar ♦ Board of Directors: QA Meeting, 8:30 a.m.; Development Cmt., Noon, Dunbar Office	10	11	12
13	14 ♦ CNA meeting, 8:30 a.m., Dunbar ♦ CNA meeting, 5:30 p.m., HHH	15 ♦ Grief Recovery Support Group, 6-8 p.m., Dunbar	16 ♦ IDT Green Team, 8:30 a.m., Dunbar	17	18	19
20	21 ♦ CNA meeting, 8:30 a.m., Dunbar	22 ♦ Ed. Focus Group, 1 p.m. Dunbar ♦ Grief Recovery Support Group, 6-8 p.m., Dunbar	23 ♦ IDT Blue Team, 8:30 a.m., Dunbar	24	25	26
27	28 ♦ CNA meeting, 8:30 a.m., Dunbar	29 ♦ Grief Recovery Support Group, 6-8 p.m., Dunbar	30 ♦ IDT Green Team, 8:30 a.m.	31		
		1	2 ♦ IDT Green Team, 8:30 a.m.	3	4  INDEPENDENCE DAY (Hospice Offices Closed!)	5