

HospiceCare news

HERE FOR YOUR QUALITY OF LIFE



Hubbard Hospice House and HospiceCaree have been leaders in providing compassionate, around-the-clock general in-patient care for the past 25 years.
Read our story on page 2

2025



What's Inside...



HospiceCare hits the block

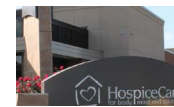
Page 5



Driving the greens for Hospice

Pages 10 and 11

HospiceCare locations and contact information



HospiceCare Main Office

1606 Kanawha Blvd., W
Charleston, WV 25387-2536
(304) 768-8523 / (800) 560-8523
Fax: (304) 768-8627



Hubbard Hospice House

1001 Curtis Price Way
Charleston, WV 25311
(304) 926-2200
Fax: (304) 926-2238



Greenbrier Valley Office & Peyton Hospice House

1265 Maplewood Avenue
Lewisburg, WV 24901
(304) 645-2700 / (800) 237-0842
Fax: (304) 645-3188

Please visit us online at:
www.hospicecarewv.org

Counties Served



Boone, Braxton, Clay, Fayette,
Greenbrier, Jackson, Kanawha,
Lincoln, Mason, Monroe, Nicholas,
Pocahontas, Putnam, Roane,
Summers & Webster

Contents

Chocolate Chase

The French Goate dinner
Page 1

25th Anniversary for Hubbard Hospice House

Hometown Hero
Pages 2 and 3

Angel Wings riding again

Tennis tournament
Page 4

HospiceCare Block party
Page 5

Buffalo horse parade

Wallace grief support
Page 6

Growing our Hospice team
Page 7

A day of healing

West Virginia "Wonder Woman"
Page 8

Home Health of West Virginia
Page 9

Stonestreet Golf Outing

KVBA hits the links
Page 10

Take me out to the ball game

Love Light Tree & Holly Jolly Brawley

Underwood golf Tourney
Page 11

Chili cook-off

DT Prime dinner
Page 12

20 Years of Days of Caring
Heart to Home Charity Shop
Page 13

Paving a lasting legacy

Hospice Honors
Page 14

Comfort. Dignity. Peace.

HospiceCare by the numbers

* through October 1, 2025

Annual Hospice Admissions

2021: 2,789
2022: 2,748
2023: 2,695
2024: 2,557
2025: 1,854*

Hospice Average Daily Census Total,

in-home/in-patient programs
2021: 391, 367/24
2022: 347, 326/21
2023: 325, 303/22
2024: 327, 306/21
2025: 327, 305/22*

Average/Median Length of Stay, Days

2022: 64/11
2023: 49/9
2024: 58/11
2025: 54/11 *

Annual Palliative Admissions

2021: 1,022
2022: 1,013
2023: 913
2024: 817
2025: 486*

Palliative Average Daily Census

2021:382
2022:402
2023:428
2024:405
2025: 416*

Hospice Admissions by County

County	2021	2022	2023	2024	2025*
Boone	108	67	52	62	46
Braxton	7	11	15	7	4
Clay	53	48	61	49	26
Fayette	62	30	28	28	14
Greenbrier	224	242	236	229	162
Jackson	154	123	142	147	120
Kanawha	1,431	1,693	1,678	1,559	1,154
Lincoln	36	21	12	16	6
Mason	11	5	7	4	2
Monroe	67	54	48	48	41
Nicholas	103	93	75	69	62
Pocahontas	18	4	2	5	3
Putnam	358	280	250	261	165
Roane	50	47	53	43	25
Summers	20	7	8	4	4
Webster	26	20	27	25	15
Other	61	3	1	1	5
TOTAL	2,789	2,748	2,695	2,557	1,854*



Our HospiceCare family has continued to grow stronger and more connected

Dear friends of HospiceCare,

Reflecting on this past year, I'm incredibly proud of how our HospiceCare family has continued to grow stronger and more connected, both within our organization and throughout the communities we serve.

One of our most significant milestones was the full reopening of the Hubbard Hospice House, which has created a stronger, more unified care environment for our patients and families. This transition marks an important step toward greater operational efficiency and enhanced continuity of care, ensuring that every patient receives the compassionate, high-quality support they deserve.

This year also marks an exciting anniversary for our Home Health of West Virginia team, which is celebrating three years of serving patients in Kanawha and Putnam counties. In that time, our home health program has continued to grow and excel, outperforming both national and state benchmarks in patient and family satisfaction. We're deeply proud of the exceptional care and compassion our team provides to help patients recover safely and comfortably at home. By offering home health, palliative and hospice services to patients, we can ensure that all their needs are met when they need us, and where they need us.

We also celebrated another exciting achievement with the opening of our Heart to Home Charity Shop in April.

In just a few short months, the shop has raised more than \$25,000 through sales of donated goods, all benefiting families through our Friends of Hospice program. It's inspiring to see how the generosity of our community continues to make such a meaningful impact.

In addition to these accomplishments, we were thrilled to host our first-ever Community Block Party, welcoming more than 200 neighbors to the parking lot of our Charleston office. It was a wonderful day of connection, laughter, and celebration. The day embodied the heart of what HospiceCare is all about: honoring life, together.

I hope you enjoy this glimpse into a very busy and successful year, one made possible by the dedication of our staff, volunteers, and supporters. Each event, milestone and inspirational story is made possible by your continued support.

Thank you for being part of the HospiceCare community and for helping us continue our mission of providing comfort, dignity, and peace when it's needed most.

Very best regards,

Chris Rawlings

Christopher Rawlings
HospiceCare CEO

"By offering home health, palliative and hospice services to patients, we can ensure that all their needs are met when they need us, and where they need us."

Annual Chocolate Chase a sweet success

Thank you to all our runners, walkers, and volunteers who braved the cold to make this year's HospiceCare Chocolate Chase 5K/10K such a huge success in Lewisburg.

With the support of our generous sponsors (see list), the event raised more than \$5,000 to benefit our Peyton Hospice House, which serves patients and families around the Greenbrier Valley.

Congratulations to this year's winners, Jackson Carter and Jessica York in the 5K, and Tyler Fisher and Reagan Good in the 10K. For complete race results, visit <https://www.aptiming.com/race/results/1832>.



Platinum Sponsors

- The American Beer Company
- Kissito Healthcare: Brian Center Alleghany
- Greenbrier Family Fitness
- Country Roads Realty
- Greenbrier Valley Medical Center - Vandalia Health CAMC
- Farmers Home Fire and Insurance Co.
- Greenbrier Automotive Group
- Walmart Lewisburg - N Jefferson St Vision Center and Pharmacy

Gold Sponsors

- Fairfield Inn & Suites by Marriott Lewisburg
- Robert C. Byrd Clinic
- The Bank of Monroe
- Wallace & Wallace Funeral Chapels & Crematory
- The Asylum Lewisburg
- RE/MAX Lifestyle Realty - WV
- Steve Hunter Associates
- Alleghany Tees

A night of fine wine and full hearts for friends and supporters

Thank you to everyone who gathered for another special evening of delicious cuisine and fine wines this spring at The French Goat Dinner & Wine Auction to Benefit HospiceCare in Lewisburg.

Always a highly anticipated annual event, this year's dinner and auction raised more than \$50,000 to benefit patients and families we serve in and around the Greenbrier Valley.

Special thanks to proprietors Arthur Forgette and Debbie Porter for hosting this wonderful event year after year and coming up with another exquisite menu and wine pairings.

We are also so grateful to long-time supporters Mark and Allyson Liebendorfer of the Country Vintner of West Virginia for their generous gift of wines for the dinner and auction and sharing their years of in-depth knowledge and expertise with our guests who left with their bellies and hearts full!



HospiceCare Board of Directors

Officers

H. Dill Battle, President
Michael Bumgarner, Vice President
Twana Smith, Treasurer
Sharon Rowe, Secretary
J. Ryan Lindsay, Immediate Past President

Members

Sally Barton
Rich Bishoff
Miles Cary
Dr. David Clayman
Brian Cunningham

Judy Deegans
Mark Grigsby
Jill Griffith-Goodwin
Rebecca Harless
Betty Ireland

Dr. Shelda Martin
Margaret May
Joseph M. Price
Don Wilson
Dr. Janet Kowalsky

Directors Emeritus Fred Boothe | Jane Condee | Richard "Chap" Donovan | Carol Hartley | Fred Holroyd
Miriam Knight | Augusta Kosowicz | Rick Miller | Drema Pierson | Dede Talbot | Rick Wallace



Hubbard Hospice House fully reopens renewed and ready to serve

This coming year we will celebrate the 25th Anniversary of our Hubbard Hospice House in Charleston, the state's first free-standing, in-patient hospice facility that opened in 2001 and expanded in 2005 to meet the growing demand for quality acute end-of-life care.

Since then, HospiceCare has been a leader in providing compassionate, around-the-clock general in-patient (GIP) care for tens of thousands of hospice patients and their families throughout West Virginia, whose medical condition warrants a short-term stay for acute symptom control that cannot be provided at home, in a nursing home or assisted living facility.

This summer, following extensive repairs and renovations over the past few years to fully open both the east and west wings, we successfully consolidated operations from our two other in-patient units — Hubbard Hospice House West, that opened at Thomas Memorial Hospital in South Charleston in 2011, and HospiceCare at CAMC Memorial in Charleston that opened in 2020 — into Hubbard Hospice House, creating a stronger, more unified care environment.

"This transition marks an important step toward operational efficiency and enhanced continuity of care for our patients and families," CEO Chris Rawlings said. "Hubbard Hospice House really has a special place in the community. We are deeply grateful to everyone who worked tirelessly to make this move smooth, compassionate, and centered on patient well-being. These renovations will allow us to continue to

provide hospice services for the next 20 or 30 years in this building."

This all was possible thanks to the generous support of supporters like you, as well as the diligent work of U.S. Senator Shelley Moore Capito (R-WV), who earmarked congressional spending for the project, which she said is a necessary investment for the welfare of West Virginians.

"This is the largest hospice house in the state with 24 beds," she said. "To modernize this, you want to make sure you got the best technology — you've already got the best available comfort — for people in times of very difficult situations."

"This transition marks an important step toward operational efficiency and enhanced continuity of care for our patients and families."

In May, the senator enjoyed an exclusive sneak peek of the renovations, including a new roof, HVAC system and a fresh paving job on the facility's parking lot to see her congressionally directed spending in action.

The visit wasn't her first, as her dad, former West Virginia Governor Arch Moore Jr., was a resident at Hubbard Hospice House 15 years ago, making the project near and dear to her heart.

"In 2010, my father was here," she said. "He actually was one of the ones that actually left, he went home, but the care they gave him here — I could take you right to where his room was — it was excellent."

Senator Capito went on to say that taking care of the facility and its patients is key to building a comforting environment.

"It's really good for the family because when you get to the end-of-life kind of care, I'm a big believer in hospice. It's important that spiritually and otherwise, you're in the warmest and best environment," Capito said. "Hubbard Hospice House has provided that for years."

HospiceCare also operates Peyton Hospice House in Lewisburg, which opened in 2014 to serve families in and around Greenbrier Valley, giving us a total of 36 large, private patient rooms, each with its own bathroom, refrigerator, TV, phone and comfortable seating.

Each home features several comfortable family rooms, fully-equipped kitchens and dining rooms, chapels, beautiful grounds, free wi-fi, and other unique amenities that provide patients and their families with a home away from home.

Both also offer a week of respite care for patients once a month, based on availability, to give families and caregivers a break when there is no other support system in place, or the caregiver has a life event such as a business trip, family vacation, wedding, funeral or graduation that requires them to be away from their loved one for a period of time.

We welcome families, including children, friends, and other guests to visit at any time. The beautifully landscaped mountain-top property is perched just above the city overlooking the Kanawha Valley.



Our doctors regularly visit the patients and are on call 24 hours a day, while nurses and CNAs work around-the-clock to provide direct care. Social workers, counselors and chaplains are available throughout the day and on-call to tend to the counseling and spiritual needs of the patient and families. Volunteers also are around to help make the patient and families as comfortable as possible.

For more information about our in-patient hospice services or to take a tour, please call 304-768-8523.

Woven with Love: One patient's mission to give back

You'll often hear people say, "Hospice is about living!" There's no greater example of this than our patient Jeanette Egan who was recently recognized as a WSAZ Hometown Hero for her volunteer efforts knitting hats for veterans at VA centers, as well as adults and children battling cancer the CAMC Cancer Center and newborn babies in the NICU.

Jeanette does this despite living with stage 4 cancer. "I will not let that stop me. I have people who depend on me. I like making people happy," she said.

Jeanette also lost her husband and knitting partner, Larry, who was a veteran, three years ago. The couple had started knitting together years earlier as a way of giving back and honoring veterans, making thousands of hats and other items over the years.

Her hospice team of nurse Amy Branner, social worker Sarah Phoenix, CNA Shannon Lantz, Chaplain Pete Thompson, and bereavement counselor Anna Stewart made sure she made it to Nitro City Hall last month for the surprise TV interview organized by Mayor Dave Casebolt and Joe Stevens, executive director of the Nitro Convention and Visitor's Bureau.

To view the Hometown Hero segment, visit <https://www.wsaz.com/2025/08/08/hometown-hero-jeanette-egan/>.





Bikers are wind beneath our Angel Wings ride

Thank you to all the riders who made the 12th Annual On Angel Wings Motorcycle Ride in Memory of Nancy Ann Sutphin such a success in September, raising \$6,730 to benefit the Hubbard Hospice House.

More than 40 riders on 37 bikes made the trip up the hill to enjoy a hotdog picnic lunch, door prizes and perfect weather for their afternoon ride throughout the hills of West Virginia.



Thank you to Ed Sutphin and family for organizing this ride each year in memory of his wife who was a patient at the house. The ride has raised more than \$70,000 over the years to support patients and families the Hubbard House serves.



Thank you also to our Dietary Manager Nadine Walker and her volunteers for preparing the picnic lunch and delectable desserts for all the riders.

CTC Tennis Tournament serves up an ace

The 27th Annual HospiceCare Tennis Tournament in February at Charleston Tennis Club was the best yet, bringing in \$52,686 this year for a grand total of more than \$700,000 raised since 1999 to benefit our hospice, palliative and bereavement care patients and their families

We are grateful to organizers Ed and Nancy Tiffey, Mary Cook, their CTC volunteers and staff, players,

spectators, and dozens of generous Tournament Sponsors (listed below) who helped make this year's event such a success.

Thank you all for your years of such strong support! We look forward to seeing everyone back courtside for the 28th Annual Tennis Tournament, January 29th through February 1st.

- Dr. Joe Crow & Gwyneth M. Owen
- CAMC – Vandalia Health
- Enterprise Fleet Management
- Graystone Consulting by Morgan Stanley
- James & Michelle Harman
- Pray Construction Company
- Spilman Thomas & Battle, PLLC
- United Bank
- Steve & Laura Wehrle, HB Wehrle Foundation
- Appalachian Finishings - Uncompromising Craftsmanship, Michael D. King

- Aric Margolis Architectureitecture, PLLC
- Jason & Elizabeth Castle
- City National Bank
- Cooke Funeral Home & Pet Crematorium
- Dingess-Rum Properties, Inc.
- DiPiero Simmons McGinley & Bastress, PLLC
- Elliot Family
- Elco Mechanical Contractors, LLC
- Sean Frisbee & Mary Cook
- Jay & Rachel Holcomb

- In Memory of Celine
- In Memory of Uncle Pete
- Rory & Kimberly Isaac
- Leigh & Jane Shepherd
- Lewis & Paige Payne
- Jim & Karen Smith
- Dave & Aileen Stacy
- Suttle & Stalnaker, PLLC Certified Public Accountants
- Tiffey Law Practice, PLLC
- Charles & Ann Warner
- WVU Medicine Thomas Hospitals
- Wooton, Davis, Hussell & Johnson, PLLC





For the past few years, HospiceCare has worked diligently to promote ourselves and expand our reach on the West Side of Charleston to better meet the needs of our neighbors and the underserved population here.

Our goal has been to raise awareness of all our services – hospice, palliative care, bereavement, and home health care – most of which are free or covered by private insurance or Medicare/Medicaid, so that those who need our help can benefit from it, regardless of their ability to pay.

Despite being one of the largest neighborhoods with the highest concentration of low-income families in the state, we found that the percentage of people we served here was lower than in most of our other communities. We discovered that we needed to better address how our message got out in our own backyard.

Thanks to generous support of The Greater Kanawha Valley Foundation, we were able to help sponsor and participate in several West Side and healthcare-focused events, including the annual Westside Community Health Fair and #WeCareWV Day at WV Health Right to let people know we are here for them.

Our efforts culminated in our first ever Neighborhood Block Party, a free family-friendly event on Saturday, October 11th designed to welcome our West Side neighbors, community partners and public at-large to our Charleston Administrative Office, which has been our home here for 17 years.

Hundreds of guests of all ages and from all walks of life enjoyed a beautiful, sunny fall afternoon featuring a food truck and other refreshments, a mini farmer's market, health screenings and information about our services, DJ and photo booth, face-painting, balloon animals,

HospiceCare Hits the Block: Celebrating community on Charleston's West Side

inflatable bouncy castles, vendors, arts & crafts, a sale at our Heart to Home Chairty Shop, and much more!

The event was a great community-building activity that generated a local goodwill and comradery while helping people feel more comfortable talking about hospice services and learning more about who we are and what we offer.

In remarks to staff, CEO Christopher Rawlings said, "This past weekend's Neighborhood Block Party was a great success and a fantastic opportunity to connect with our community. Thank you to everyone who volunteered, set up booths, greeted visitors, and shared our mission with such warmth and enthusiasm. Your presence and involvement truly embodied the HospiceCare spirit of service, compassion, dedication, and teamwork."

The event coincided with World Hospice and Palliative Care Day, an annual day of action to celebrate and support hospice and palliative care around the world. Our event was a perfect example of the slogan: "Think globally, act locally!"

While we serve communities throughout 16 counties across south-central West Virginia, this event was designed to help our neighbors feel more comfortable reaching out to us when they need us throughout the year.

We developed a database of West Side churches, businesses, non-profits, community groups, and other organizations and invited them to participate in any way they wished, at no cost, to establish and build better relationships with them going forward.



Thank you to all our community partners and visitors that attended the Block Party – we are grateful for all your support and happy to be here to serve you!



Riding for a Reason: Parade marks third year in big way



The weather was perfect this year for the 3rd Annual Buffalo All Horse Parade & Live Auction Saturday, September 20th, at Gazebo Park in Buffalo, WV.

Thanks to parade organizers Bill Williamson and his sister, Melody Matthews, committee members, volunteers, generous sponsors, riders and auction attendees, the event raised \$23,124.00 to benefit HospiceCare, bringing the event's three-year total to \$53,300!

"Your incredible generosity and active participation in supporting the All Horse Parade and Live Auction means the world to us and has made a significant impact for HospiceCare," Melody said. "One small act, when multiplied by many, can transform the world – together we make change"

The day began with a 5K Run-Walk at Buffalo Town Hall, followed by the parade at noon that featured about 100 horses, ponies, mules, and their riders walking down Main Street, with some pulling wagons and carriages, as hundreds of spectators lined the route.

Everyone then enjoyed live bluegrass music all day long, with a traditional Amish lunch from Mrs. Yoder's Kitchen in Mount Hope, Ohio, followed by the live auction under the big tent, and then a catfish tournament that ran through to midnight.

A few of the prizes up for auction included WVU Basketball tickets, a selection of Amish-made furniture, a homemade knife, horse-related items, local beef and fish packages, and Cass Railroad train ride tickets, among many other special items.

Here's to doing it all again next year!



Honoring loved ones and finding peace this holiday season

For those grieving the loss of a loved one this upcoming holiday season, knowing they are not alone in their grief can provide immense comfort. While the months ahead are typically seen as a time of joy, connection and celebration of traditions with family and friends, for many, it's also a time of grief as we reflect on those who are no longer with us.

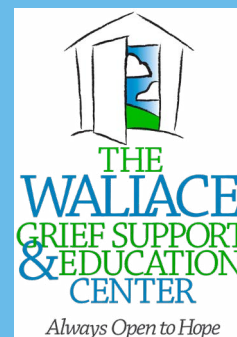
If you or a loved one needs a little help, a shoulder to lean on, or a break from the regular festivities, our Wallace Grief Support & Education Center is offering its annual Holiday Grief Support Groups and individual counseling, free for all members of the community.

Beginning the first week of November, two separate groups will meet weekly to accommodate everyone's schedule: 2-4 p.m. Tuesdays, November 4, 11, 18, 25 and December 2, 9, 16, and 23; and 6-8 p.m. Thursdays, November 6, 13, 20, and December 4, 11, and 18.

We also will host our annual Kids Holiday Ornament Workshop, free for children, teens and their parents, ages 5 and older, from 6-8 p.m. Thursday, December 4th, at our Charleston Office, 1606 Kanawha Blvd. W. Light refreshments will be served.

The workshop lets kids enjoy a little holiday spirit and have a some fun while making an ornament in honor or memory of a loved one. Please RSVP by 4 p.m. Tuesday, Dec. 2nd.

For more information or to register for a support group or the ornament workshop, please call 304-768-8523 and ask to speak with someone in the Wallace Center.



Growing our team of compassionate professionals

It's been a busy summer in our Charleston Office as we welcomed some new faces and celebrated others taking on new roles.

We bolstered our already stellar leadership team with two new members – Director of HR / Volunteer Services **Ashley B. King**, and **Justyn Cox**, our new Compliance Officer and Director of IT.

Ashley brings with her more than 20 years of human resources experience within the healthcare field. Throughout her career, she has earned a strong reputation for compassionate leadership, strategic thinking, and a proven ability to cultivate high-performing, engaged teams.

A West Virginia native and graduate of both West Virginia University Institute of Technology and Marshall University, Ashley has consistently focused on building supportive, inclusive workplace environments where individuals feel valued and empowered. In just a few short months, she already has played a key role in fostering a culture that recognizes and uplifts the vital contributions of staff and volunteers alike.

To assist Ashley, we welcomed new volunteer supervisor **Alexis Oliver**, and **Reba Denzie**, our Charleston office receptionist for the past five years, also stepped up to fill a vacant volunteer coordinator post. We are grateful for all their new ideas and fresh perspectives to better serve our patients, families, staff and communities.

If you have any volunteer needs, questions or would like to become a volunteer, please call 304-768-8523.

Prior to joining us, Justyn served as the Executive Director of the West Virginia Health Care Authority,

appointed to the position by Governor Jim Justice, and brought with him experience in post-acute care, project management, strategy, and healthcare regulation.

He also held positions with Stonerise Healthcare and West Virginia Senior Advantage, which gave him a great deal of knowledge in population health and Medicare operations.

Justyn is a New River Gorge native and now lives in Cabell County with his wife, Kelsey. He is a graduate of Marshall University Lewis College of Business with bachelor's degrees in business management and healthcare management.



Ashley King



Justyn Cox



Alexis Oliver



Reba Denzie

Our Mission

Providing compassionate care and affirming life through hospice, palliative and other supportive care services to the patients, families and communities we serve.

Our Vision

To serve our patients and families with inclusive care through innovative, multi-disciplinary approaches and diverse community partnerships. Embracing our history of high-quality hospice care and rising to meet the expanding need of healthcare services in our communities.

A day for healing hearts, play & sunshine



About two dozen campers enjoyed a little fun in the sun at our annual Camp Mend-A-Heart this summer at Camp Hi-Tor in Scott Depot.

The camp lets children and teens who are grieving the loss of a loved one work through their feelings in a safe, understanding and supportive environment where they can run around, play, and just be a kid for the day!

Activities included arts & crafts, swimming, wiffleball, bouncy houses, a dunking booth, games, and a visit from a few new furry friends.

Director of Bereavement & Spiritual Services Mike Dupay said, "Camp Mend-A-Heart is a great way for children to work through their grief since many have not developed coping skills to handle it at such a young age. The camp is a special place for children to have their feelings validated and receive guidance."

Throughout the year, our Wallace Grief & Support Center staff provide on-site counseling and support groups at area schools to help children in crisis dealing with the death of a loved one or classmate.

For more information about the camp or other bereavement services for children. Please call 304-768-8523 and ask to speak with someone in The Wallace Center.



West Virginia 'Wonder Woman' steps into new role as Medical Director

This summer, Dr. Katherine Calloway, DO, MPH, became HospiceCare's Chief Medical Director, following the retirement of Dr. Kevin Boggess, DO, in August after 14 years of dedicated service to our organization.

Dr. Calloway came to HospiceCare in February 2020, right at the start of the COVID-19 pandemic, serving most recently as our Director of Clinical Development and providing in-patient care at our Hubbard Hospice House.

She also serves as Regional Assistant Dean at the West Virginia School of Osteopathic Medicine, President of the West Virginia Rural Health Association, a member of the Board of Directors for the West Virginia Academy of Family Physicians, and Advisor to the Bureau of International Osteopathic Medicine under the American Osteopathic Association.

Dr. Calloway's career has bridged clinical care, global health, and medical education. She earned her undergraduate degree from Wake Forest

University, a Master of Public Health from Boston University School of Public Health, and her Doctor of Osteopathy from the West Virginia School of Osteopathic Medicine in 2008.

Her work in international health has taken her to Kosovo, Mozambique, Rwanda, India, and Honduras, where she served as a Health Officer for the United Nations, with The Clinton Foundation, and alongside various non-governmental organizations.

Dr. Calloway was named a 2024 West Virginia Wonder Woman by *WV Living* magazine and lives in Charleston with her husband, Jason, and three children, Grace, Helen, and Jay.

We are grateful to have her leading our medical team!



Home Health of West Virginia helping people get back on their feet

As our latest venture, Home Health of West Virginia, looks forward to the start of its third year in business, we are proud of our team's many successes over the past two years. Hundreds of patients and their families have benefited from the quality and compassionate care we provide, whether it's helping them manage a serious illness or recovering from a surgery or accident.

One such patient, Dan Harrison of Belle, expressed his gratitude for all the care and assistance he received from our home health team over the holidays last year following several surgeries last fall at Ruby Memorial Hospital in Morgantown.

"I can't say enough about the people at who have helped me through this very difficult time. I am very fortunate to have all these people in my life," he said. "Everybody was very supportive and encouraging. Any questions I had, they were very quick to respond. If you guys were on Yelp! I'd give you a Five Star rating."

Dan, 53, has lived with Crohn's disease most of his adult life, often just treating the symptoms when they cropped up instead of managing the disease as a whole. But last fall, he developed a bad case of appendicitis and two perforations in his colon due to the disease, which landed him in the hospital.

"I spent about two months up there. I had a great team of doctors and surgeons who helped me tremendously," he said. "Before I was discharged, my doctors had already called Home Health of West Virginia to set me up as a patient."

Dan came home from the hospital in November with a temporary colostomy and two open surgical wounds that required regular care, which was more than his wife, Mandy, could manage on her own.

Nurse Cierra Smith, RN, visited Dan to assess his needs when he got back home a few days before Thanksgiving. "I had several issues with my recuperation, but Cierra was very helpful and informative. I can't say enough good things about her. She is the best nurse I ever had in my life," he said.

HomeHealth
of West Virginia



"Cierra's visits were such a big help to me and my wife. She was always complimenting Mandy on taking such good care of me between visits," he said. "When Cierra couldn't be there, she stayed in constant contact and was always just a phone call or text away — anytime, even weekends, she got back to me and my wife promptly."

Cierra also helped Dan learn how to eat the right way with his colostomy after he had problems on Thanksgiving. "It was my first experience getting sick because I ate too much. Cierra gave me suggestions on my diet and how much to eat. She really guided and helped me through that so I could enjoy myself without getting sick over Christmas and New Year's."

Physical therapist Cynthia Carr, DPT, also visited Dan once a week to help get him up and back on his feet. "Each week she put me through the wringer, but she really helped me build my strength and mobility so that I can get around now on my own the way I used to."

We are proud to be able to offer such high-quality care to our home health patients. In fact, annually, we outperform other national and West Virginia benchmarks when it comes to patient and family satisfaction. From national data to stories like Dan's, we hear how our services positively impact the families we serve every day, and we will continue to strive for excellence as we grow.

For more information on how Home Health of West Virginia can help you and your loved ones, please call 304-400-4020.



Celebrating 15 Years on the Green for HospiceCare

Thank you to everyone who helped make our 15th Annual Keith Stonestreet Golf Outing & Tee-off Reception at Edgewood Country Club such a great success, helping raise more than \$50,000 to benefit our patients and families!

The two-day event welcomed more than 130 golfers and featured an evening with former Marshall Football Coach Bob Pruett and music by the Bob Thompson Trio. Coach Pruett's inspiring, funny, and often heart-felt stories kept everyone entertained at the Thursday evening reception to kick-off the event.

Congratulations to our winning golf foursome of Terry Rusin, Kelly Dewhurst, David Scragg, and Todd Burdette, second place team of Michael Hall, Travis Tarr, Kiel Medlin, and Jeremy Gannon, and third place team of Mike Bumgarner, Christine DeRienzo, Will Evans, Daniel Dewhurst from Flaherty Sensabaugh Bonasso, PLLC.

Special thanks to our Signature Sponsor AssuredPartners and major sponsors, Betty & Roger Ramsey, Enterprise Fleet Management, Spilman Thomas & Battle, PLLC, Vandalia Wealth, and Young's Incorporated. (pull-out list of other sponsors below)

We also greatly appreciate everyone at Edgewood Country Club who worked so hard behind the scenes

to make this year run so smoothly! Thank you to Golf Pro Craig Berner, Executive Chef John Macklin, Event Manager David Myers, Member Services Manager Shanna Moss, Banquet Coordinator Zach Cannon, 19th Hole Supervisor Mariah Warner, and their staffs. Thank you also to local businesses who donated door prizes and golf packages for our top winners: The Greenbrier Sporting Club; Berry Hills Country Club Golf; The Palmer Course at Stonewall Resort; Tops Off Barber Shop; Rock City Cake Company; and Adelphia Sports Bar & Grille.

We hope to see all of you back again next year for our "Sweet 16", so mark your calendars for Sept. 10-11, 2026.



BIRDIE SPONSORS

Enterprise Fleet Management Inc.
Spilman Thomas & Battle, PLLC
Vandalia Wealth Management
Betty & Roger Ramsey
Young's Incorporated

Casto Technical Services
Thomas Combs & Spann, PLLC
Charol Hartley & David Chenoweth
BBL Carlton LLC
United Bank
Moses Premier Auto Group
Brown Edwards & Company, LLP
"In Memory of Sue Brown"
Dr. Byron Calhoun MD
Dr. Shelda Martin
Vermeer Heartland

Greylock Energy
Alpha Innovations
Service Wire Company
Qualis Management, LLC/LivTech
City National Bank of West Virginia
Encova
Flaherty Sensabaugh & Bonasso
PSIMED
West Virginia AFL-CIO
ServPro

PAR SPONSORS

WV Golf Association - First Tee WV
Vandalia Health - CAMC

Construction group hits the links to build a lasting legacy

Luther Lasure, Executive Director of the Kanawha Valley Builders Association (left), and Fred Chandler, Business Manager for Charleston Building and Construction Trades Council (right), presented our CEO Chris Rawlings with a check for \$10,000 this summer from the 31st Annual KVBA Labor-Management Golf Scramble. We are incredibly grateful for the WV State Building Trades' continued generous support, which has totaled more than \$125,000 since 2002.





A night of comradery is a home run for the HospiceCare team

As part of HospiceCare's Family Night this summer, dozens of employees and their families enjoyed a beautiful evening and picnic dinner together on the patio deck in left field at GoMart Ballpark during a Charleston Dirty Birds game against the Lexington Legends. CNA Leslie Walker's grandson, Jaxon, got to throw out the first pitch!

Events like this help bring our staff together to relax and unwind, have some fun, and build stronger relationships with each other to better serve and care for patients and their families as a team.

Together, we keep the Love Light season bright

To help kick-off our 42nd Annual Love Light Tree Season, we are excited to be a Silver Bells sponsor for this year's Holly Jolly Brawley festivities which kick off Friday, November 28th, in downtown Charleston. Visitors can visit our special Holly Jolly Tree display along the main walkway in City Center Park at Slack Plaza.

You can also visit our traditional tree displays at Capitol Market, the United Bank main branch, and Hubbard Hospice House in Charleston, and the Greenbrier Valley Convention and Visitors Bureau in Lewisburg. For those who can't make it to the tree displays, you're invited to make a donation online at <https://www.hospicecarewv.org/LoveLightTrees>, or call our Charleston office at 304-768-8523 or our Lewisburg office at 304-645-2700. Our staff will ensure all ornaments are filled out with love and make their way onto the trees for everyone to enjoy!

Your donations stay local and help families in your area during one of the most difficult times in their lives. Please give what you can and encourage your family, friends, colleagues, and church or civic groups to do the same to help keep our Love Light Trees shining brightly and spreading warmth throughout the season!



Golfers drive the green for Greenbrier Valley families

Thank you to everyone who helped make the 2nd Annual Linda Underwood Memorial Golf Tournament to Benefit HospiceCare such a success on Saturday, August 30th at Valley View Golf Course in White Sulphur Springs.

Special thanks to George Underwood, our golfers, and generous sponsors (list below) who helped raise more than \$5,000 this year to benefit families throughout the Greenbrier Valley served by our Lewisburg Office and Peyton Hospice House, bringing the two-year total to nearly \$12,000.

"My wife Linda, like so many others, spent her last days being comforted by the loving staff at Peyton Hospice House. I invite you to help me honor her by playing in or donating to this tournament to raise money for this amazing organization," George said.

Greenbrier Valley Brewing Company
Hawk Knob Appalachian Hard Cider
GoMart
Roger Dolan and The Wild Bean

Cathy Bobbitt
Barnwood Living
Mountain Eagle INC.
The Bank of Monroe
The Sportsman Tavern
Gary Perkins
Little General Stores

Another huge thank you to Lisa Boggs and her amazing staff at Valley View Country Club for hosting us again and providing all the wonderful food!



Thank you to all our generous tournament sponsors:

Clifton Dale Golf Club
The Elks Club
WV State Parks
Grandview Country Club
Gary Martin
Roger Crawford
Robert C. Byrd Clinic

Twana Smith
United Workers
Justin Underwood
Bo
Powell's Construction
ALL Construction

Here's looking forward to doing it all again next year!



Cooking up kindness in Nitro during annual chili cookoff

Sunshine and blue skies greeted visitors at last year's Wagging Tales & Nitro Ales Craft Beerfest & Chili Cookoff on Saturday, November 2nd at Living Memorial Park in downtown Nitro.

The International Chili Society regional cook-off featured chili sampling, craft beer, food, vendors, music and plenty of family fun! Expert tasters judged dozens of red, green and homestyle chilis to see which cooks would go on to the 58th Annual World Championship Chili Cookoff this past September in Myrtle Beach.

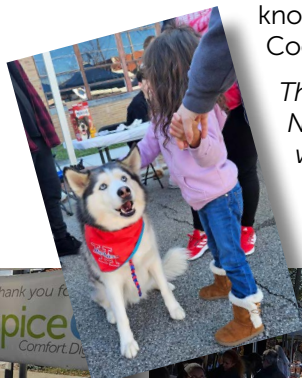
Cooks offered samples of their People's Choice Chili for the public to pick the best in the Valley! For a dollar, tasters received two sample tickets and a Milk Bone dog biscuit to vote for their favorite with proceeds going to benefit HospiceCare.

Our Volunteer Coordinator Donna Briggs, who retired this summer, and her amazing volunteers – Ellen Briggs, Kim and Marilyn Walbe, Naydeen Wolf, Sydney Whittington, Eric Richmond, Heloise Swanepoel and Betty Adkins – collected \$2,100 selling chili sample tickets and we donated 18 boxes of Milk-Bone dog biscuits from the event to the Kanawha-Charleston Humane Association.

The Kanawha and Putnam County humane societies and Itty Bitty Kitty Committee brought several dogs and cats for adoption, with plenty of canine friends attending the event with their humans.

Special thanks to event organizers Joe Stevens and Jennifer Piercy and their volunteers for making the event such a success each year! Joe and Jennifer have been involved with this chili cook-off, formerly known as the Smoke on the Water Chili Cook-off, for more than 30 years.

This year's event took place Saturday, November 8th, after this newsletter went to print.



A Cut Above: DT Prime hosts another great dinner party!

Thank you to DT Prime owners Dave Andrews and Todd Moore, Chef Jeremy Sprouse and their staff for hosting another wonderful evening of fine dining, spirits and fun at the 18th Annual HospiceCare Dinner at DT Prime in Charleston.

More than 100 guests enjoyed a delicious meal while supporting the programs and services we provide to more than 3,000 patients and their families each year!

Thank you to everyone who attended and made the evening so special, helping us

raise \$7,500 with the dinner and another \$1,500 from our Vacation Getaway Raffle to Westgate Historic Williamsburg Resort.

We look forward to continuing this annual tradition of gathering together around the table in support of HospiceCare patients and families next year at Paulie's Fine Italian on Bridge Road!



20 Years of Days of Caring

HospiceCare is grateful for all the community support we receive throughout the year from fundraisers and other activities held to benefit our patients and families. So, when we have the chance to give back to the community, we love to be of service, especially when it involves furry, four-legged friends!

In September our staff volunteered to help The United Way of Central West Virginia celebrate its 20th Annual Day of Caring, serving as dog walkers and kitten snugglers at the Kanawha-Charleston Humane Association.

Our office also collected donations of non-perishable food items to meet the growing needs of area food pantries dealing with more clients due to the high cost of groceries.

We'd also like to thank our friends with Northwestern Mutual for volunteering to help us spruce up the building and grounds around our Hubbard Hospice House, which was a Day of Caring project site.



Gently used items receive new life at Heart to Home Charity Shop



We are excited to now offer the public plenty of great deals on gently used clothing, household goods, and more at our new Heart to Home Charity Shop, located just across the parking lot from our office near Patrick Street on Charleston's West Side.

All are welcome to come browse our wide selection of gently used clothing, jewelry, tools, toys, small appliances, crafts, and other unique treasures.

We have women's clothing priced at \$25, \$10, and \$5, men's clothing priced as low as \$3, and shoes for \$1, unless marked otherwise. Most other items sell for \$1 or less, unless individually priced.

Since opening in April, the store has raised more than \$25,000 through sales of donated goods to benefit the patients and families HospiceCare serves.

Your donations and purchases help ensure our patients receive the highest quality care, including therapies and vital services that Medicare doesn't cover, like our Friends of Hospice fund, grief support, music therapy, and more!

Before dropping off your once-loved items at a national thrift store chain, consider giving to Heart to Home where your donation will stay local to help your friends and neighbors receive the end-of-life services they need and deserve.

Donations are welcome at the store, located next to the Alzheimer's Association at 1613 2nd Avenue, from 10 a.m. – 4 p.m. Tuesday through Friday. There's plenty free parking in front of the store.

Donating to Heart to Home directly contributes to the well-being of our community and has a positive impact on the environment by giving items a second life, rather than filling landfills. Your unwanted goods also may be just what someone else is looking for! You can clean out your house and enjoy a tax deduction!

We're always offering special sales and seasonal discounts, so follow our Facebook page to make the most of your shopping experience.

For more information about the store, donating or volunteering, please visit us at <https://www.hospicecarewv.org/heart-to-home/> or call 304-941-1945.



CHANGE SERVICE REQUESTED



www.hospicecarewv.org

12

HospiceCare
news

HospiceCare recognized for ELITE care of patients and families

We are proud to announce that HospiceCare has been named a 2025 MatrixCare Hospice Honors Elite award winner for going above and beyond to provide high-quality care for our patients and caregivers.

The Hospice CAHPS Honors annual program shines a spotlight on high-performing hospice agencies that continuously deliver quality care as measured by patient and caregiver experiences. This prestigious program is based on satisfaction scores by the Hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS®).

The Hospice Honors award recognizes hospices from all over the United States and are meaningful for the fact the data is from the caregiver's point of view. A special recognition, the Hospice Honors Elite, honors hospices scoring above the MatrixCare National Performance Score on one hundred percent, or all 24 of the evaluated questions.

"Earning this elite status is a true testament to the exceptional quality of care we provide to each and every patient and family we serve," said HospiceCare CEO Christopher Rawlings. "We are honored to receive this recognition, which reflects the compassion, dedication, and professionalism of our entire team. It reaffirms our ongoing commitment to excellence and inspires us to continue setting the highest standards in end-of-life care."

With input from government agencies, industry stakeholders, consumer groups, and other key individuals and organizations involved in hospice care, the Centers for Medicare & Medicaid Services (CMS) developed the CAHPS® Hospice Survey to measure and assess the experiences of patients who died while receiving hospice care, as well as the experiences of their informal primary caregivers.

The standardized survey is used to calculate the following quality measures: Communication with Family; Getting Timely

Help; Treating Patient with Respect; Emotional and Spiritual Support; Help for Pain and Symptoms; Care Preferences; Training Family to Care for Patient; Rating of this Hospice; and, Willing to Recommend this Hospice.

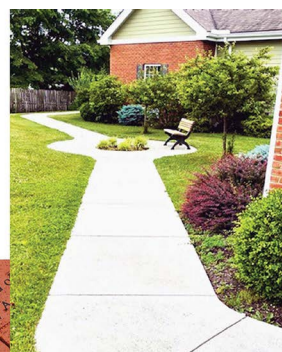
The CAHPS® Hospice Survey webpage provides a description of the survey, its measures, and requirements, at www.hospicecahpsurvey.org.



*Leave a lasting memory
in honor of your loved one.*

Order a brick paver today!

HospiceCare
Comfort. Dignity. Peace.



Paving a lasting legacy

Now is a great time to create your own personalized brick paver in honor or memory of a loved one to line our memorial path at Peyton Hospice House in Lewisburg, or add to our garden walkway at the Hubbard Hospice House in Charleston. For more information or to order your brick for the Peyton House, visit brickmarkersusa.com/donors/hsc.html or call Missy VanBuren at 304-645-2700 in Lewisburg; and for the Hubbard House, call Sara Larch at 304-926-2200 in Charleston.